

Question and Answers #4 (numbering continued from previous Q&A document)

The below questions and answers are for clarification purposes only and do not represent changes to the solicitation. All changes in the solicitation shall be made in the form of an amendment.

IT IS THE RESPONSIBILITY OF CONTRACTORS TO REVIEW QUESTION AND ANSWER DOCUMENTS POSTED TO THE SOLICITATION. DUPLICATE QUESTIONS AND/OR THOSE DETERMINED TO HAVE BEEN SUFFICIENTLY ADDRESSED IN PREVIOUS DOCUMENTS MAY NOT APPEAR BELOW.

QUESTION 129

Will the government provide the course name for the OPSEC and counterintelligence training that is acceptable (if taken within previous 12 months) as stated in the second paragraph?

ANSWER 129

The CI and OPSEC training is available from CDSE. Counterintelligence Awareness and Reporting Course for DOD Employees and is located at <http://cdsetrain.dtic.mil/cidod/index.htm>. Here is the link for the OPSEC training <http://cdsetrain.dtic.mil/opsec/index.htm>.

QUESTION 130

Will the government be responsible for the initiation & processing of SSBI for IT-Level I access? With Industry this is applicable to the TS level and not IT level I?

ANSWER 130

Yes.

QUESTION 131

Will the government also be responsible for the initiation & processing of an SSBI for High Risk Public trust position, as required?

ANSWER 131

Yes.

QUESTION 132

Personnel who require access to sensitive IT systems are required to complete and receive approval of a SAAR-N provided by the Navy Security Manager prior to contractor start date; will the government provide at least 30 days award notification of the task and/or sensitive IT requirements to allow proper badging and processing of contractors?

ANSWER 132

Yes.

QUESTION 133

Will the government provide a list of all IA training that will be completed?

ANSWER 133

All users must complete the following training prior to receiving access to DoD Information Systems and then annually thereafter: Cyber Awareness Challenge v2 (DoD version) located at:

<http://iatraining.disa.mil/eta/cyberchallenge/launchpage.htm>

Additionally, all IT level I and II contractors must complete certification and training requirements in accordance with the DoN manual, "Cyberspace Information Technology and Cybersecurity Workforce Management and Qualification Manual", SECNAV M-5239.2 dated June 2016.

QUESTION 134

The amendment talks about NACL and NAC w/ FBI fingerprint check- Will the government responsible for the initiation & processing of the NAC and FBI fingerprint checks; since Industry is not able to start/process NAC's. What courses of action will be taken due to delayed results of the NAC & FBI fingerprint check? Will the government explain the Interim clearance eligibility (for a higher level clearance) as it relates to completed investigations? Will contractors need to be processed for NACL (NAC & FBI fingerprints) if they hold a higher level security clearance?

ANSWER 134

The government can initiate NACs and get the fingerprints submitted prior to initiation of the contract. If fingerprints come out negative, we should have the response within a week.

QUESTION 135

Will the government explain the Interim clearance eligibility (for a higher level clearance) as it relates to completed investigations? Will contractors need to be processed for NACL (NAC & FBI fingerprints) if they hold a higher level security clearance?

ANSWER 135

The government will not initiate a new investigation if the contractor already holds a higher level security clearance.

QUESTION 136

Will the Government provide our employees with desks, chairs, PC, Phones - at each of those sites for all task orders, or will there be task orders that do not provide that on-site support?

ANSWER 136

The government anticipates providing desks, PCs and chairs for on-site support if defined in a given task order.

QUESTION 137

Section C, paragraph 3.6, page 12, states, "The contractor shall provide support to academic programs as a television camera operator, audio technician, lighting technician, and as a video technician and producer."

Can you provide a revised Attachment 1 – Labor Categories and Qualifications, Attachment 3 - Cost Template, and tables in Section L paragraphs 5.2.2 and 5.2.3 that includes the television camera operator, audio technician, lighting technician, and video technician and producer?

ANSWER 137

No. These labor categories can be proposed under the Visualization Technician labor category.

QUESTION 138

After reviewing answers to questions, specifically Question 108, it is unclear the government's intent with the tab Direct Labor in the pricing workbook. What value is the government requesting in the blue section of the direct labor tab? Should these rates be the composite labor rates from three locations or should we manipulate the tab and add a line for each labor category at each location with different direct labor rates?

ANSWER 138

Offeror shall enter, into cells highlighted in blue, all proposed Direct Labor Rates (DLR) per hour by labor category, escalation rate(s), indirect rates (percentage), fixed fee, and travel cost for each contract period. No manipulation should be required. Each location has the correct labor categories identified.

QUESTION 139

After reviewing Section 5.3.7 – It is understood that for evaluation purposes only, we are to use 75% of the ODCs for Travel and 25% for Material. Can the offeror proposal all ODCs at one location or do we need to allocate the cost by location? If by location, what allocation methodology should we use?

ANSWER 139

Please break ODCs out by location as required in each of the location tabs provided in Attachment 3.

QUESTION 140

In Amendment 4, Section L.3.3.3 now reads "...The contractor shall provide a proposal that demonstrates the offeror meets applicable DoD facility requirements IAW the DD254."

Our question is: Is the offeror defined as the prime contractor on a team or is the offeror defined as all the prime contractor and all subcontractors on a team?

ANSWER 140

In regards to the DD254, the Offeror is defined as the Prime and Subcontractor. Please review the document attached to the solicitation.

Please review Q&A documents 1& 2 which answers previous questions regarding key personnel.

QUESTION 141

Attachment 3 – Cost Template has an asterisk at the end of row 46. At the bottom of the page it the following appears, * **DLR = Direct Labor Rate per Hr** but this does not explain the content of row 46. Could the Government please define the meaning of the asterisk at the end of row 46?

44. Fixed Fee	
45. Prime Contractor Fixed Fee for Prime Contractor Labor	
46. Prime Contractor Fixed Fee for Subcontractor Labor *	
47.Total Fixed Fee (for Prime and Subcontractor Labor)	

ANSWER 141

No notes are provided for the asterisk on row 46.

QUESTION 142

In the Attachment 3 – Cost Template spreadsheet, the Direct Labor Tab has the total hours for each labor category and one labor rate cell per Labor Category. If the government allows the offeror to use different labor rates per labor category per each location, what labor rate should be inserted into the Direct Labor Tab for each labor category?

ANSWER 142

If not using an composite rate as defined in section L. The offeror shall have to breakout the hours associated with the differing rates per category.

QUESTION 143

Question concerning the Appendix 3, Cost Template, Excel pricing workbook. There is no roll-up for total costs. There are three locations but only a single entry for labor costs. Do you want us to average the costs in the DLR worksheet? I.e., average the costs for each location by labor category.

ANSWER 143

If there are differing rates per location the offeror shall have to separate out the hours associated with the differing locations on this particular worksheet.

QUESTION 144

May the offeror submit a past performance reference/OPPD of a completed task with a duration of less than one year?

ANSWER 144

In accordance with Section L 4.6 Offerors may submit performance data regarding current contract performance as long as a minimum of one year of performance has been completed as of the closing date of this solicitation. Past Performance data of work under a year will not be considered.

QUESTION 145

Section L.3.3.5. asks for detailed information on the offeror's "Philosophy, Methods and Techniques to Ensure Quality and consistency Across PWS Service Types" however, there are no evaluation criteria in Section M that address these items. Likewise in Section L.3.4.2 asks for information on quality approach, metric gathering, reporting, policies and procedures for directing the effort, process for early identification and resolution of programs, and management and administrative organization and there are no evaluation criteria in Section M. Can the Government please provide the evaluation criteria for these two quality sections? It is difficult to write these sections, which have very similar requirements without knowing what the evaluation criteria are.

ANSWER 145

No, this is something that the Navy wants to see. It's generic enough to allow offerors the freedom to provide unique proposals. The language shall remain unchanged. It will be evaluated utilizing the current section M criteria. The section M is written IAW FAR 15.304-(d).

QUESTION 146

Will the government be re-issuing the entire solicitation with all the changes incorporated for offerors to use when completing the Offer portion of the response?

ANSWER 146

No. Changes to the RFP are incorporated into the amendments. Proposing contractors are required to not only required to provide a signed copy of the original RFP, they are responsible for providing acknowledgment of all amendments as well.

QUESTION 147

The PWS lists critical support area C.3.1.7 as "IT Operations Branch" which is not really a support area. Is it the Government's intent to have the contractor run the IT Operations Branch at each location? If so, can the Government provide more details on the scope of this requirement for USNA, NWC, and NPS? If not, can the Government provide a definitive title and clearer description for this support area?

ANSWER 147

Section 3.0 of the PWS has provided a sufficient explanation of the general tasks that will be required under the IT Business Operation Branch support areas. More specific tasks requirements will be identified at the task order level.

QUESTION 148

Solicitations that are set aside as SDVOSB require CVE certification by Dept. of Veterans Affairs validating a firm meets SDVOSB requirements. For this solicitation are SDVOSB's required to be CVE verified to qualify for this award?

If the SDVOSB is to be CVE verified to qualify for this award, is the verification required prior to contract award or submission of the proposal?

If the SDVOSB is required to be CVE verified is documentation from Dept. of Veterans Affairs certifying the prime as a SDVOSB to be placed in the offer volume?

If two or more SDVOSB's are on a team, and the collective effort of the SDVOSB's is 51% or more of the contract effort, will this suffice to meet the award criteria of a contract?

ANSWER 148

Yes.

QUESTION 149

FAR 52.219-27 and 52.21914 deal with limitations of subcontracting and joint ventures. Section M, Item 4.1.1 states "offeror shall demonstrate its ability to meet applicable DoD facility requirements IAW the DD254..."

If a joint venture is created for this opportunity, is the joint venture required to be registered in SAMS?

If a joint venture is created for this opportunity, is the joint venture required to have a DUNS number?

If a joint venture is created for this opportunity, is the joint venture required to existing past performance as the JV prime contractor?

If a joint venture is created for this opportunity, is the joint venture required to have a facility security clearance?

If the joint venture is required to have a facility security clearance, is this required upon contract award or upon submission of the proposal?

ANSWER 149

Yes.

QUESTION 150

The Educational Requirements for the Application Developer and Business Process Engineering Specialist both require a Bachelor's Degree from an accredited college or university with a curriculum or major field of study which provides substantial knowledge useful in managing large, complex AIS projects, is closely related to the work to be automated, and/or in a computer science, Information Systems, physical science, engineering, or a mathematics-intensive discipline, or an applicable training certificate from an accredited training institution.

And/Or

Experience Requirements: A minimum of six years Java programming language experience with progressive experience in a related field.

Why would/do these 2 different position have the same Educational requirements and/ Or experience requirement?

ANSWER 150

Please utilize the educational and experience requirements as defined in the RFP

QUESTION 151

Section L.3.3.4 requires a response that can be grouped into four areas:

1. Experience performing work associated with an educational computing system that supports constant student, faculty and outside traffic of the network.
2. Experience performing key PWS areas unique to the edu environment including LMS and Multimedia Educational Technology support services.
3. Offerors should document how the work that it has done is similar in size and scope to the work outlined in the PWS.
4. Offerors should demonstrate its use of technology; and, should identify innovations in processes and procedures that it intends to use for this effort.

Of these four L requirements, only number 4 has corresponding evaluation criteria listed in Section M.

The evaluation criteria pertaining to L.3.3.4 (M.4.1.1, paragraph 3) can be grouped into three areas:

1. The government will evaluate the degree of each offerors experience in the following 17 critical support categories...
2. Offerors should demonstrate its use of technology; and, should identify innovations in processes and procedures that it has used successfully and demonstrate how those innovations may be deployed for use in this effort.
3. To the extent the offerors' utilize the expertise of identified subcontractors, offerors shall clearly demonstrate what work the subcontractors will be performing exploiting any expertise not available to the offerors.

Of these three M requirements, only item 2 addresses a requirement described in Section L, 3.3.4.

Could the government please clarify exactly what information it is seeking in response to Section L.3.3.4 and the corresponding Section M evaluation criteria? It is very difficult to write these sections when the Section M evaluation criteria do not correspond to the required Section L components.

ANSWER 151

This is a broad IDIQ and the section L submission requirements focus on experience and ability. Section L provides all the minimum information the government is seeking. Please review previous questions and answers on this topic. Offerors should be aware the section L requirements also assist in determining responsibility. The Navy's Section L is to assist offerors in a logical flow while setting minimum submission requirements that align to responsibility determinations and technical evaluation IAW section M. Not every element in section L shall appear in section M. The section remains unchanged as written. The section M is written IAW FAR 15.304-(d).

QUESTION 152

The RFP states that letter of intents should be included in the Technical Volume, however, there are no specifications for creating this document. Can the Government please clarify instructions?

ANSWER 152

Again, this is to allow the offerors the opportunity to submit if available. The Navy is not providing specifications for this document.

QUESTION 153

The RFP states that there are 17 critical support categories, however, "mobile application development" was listed twice. Is there another critical support category, or was this an error?

ANSWER 153

This is clearly a typo. The 17 critical areas are application development and support, mobile application development, web applications, computer network defense services, learning management system services, multimedia educational technology services, virtualization services, network infrastructure maintenance, network engineering services, enterprise architecture and integration, service center support services, client hardware and lab services, enterprise information services, high performance computing, Linux system administration, visualization services, and IT business operation branch.