



DEPARTMENT OF THE NAVY
COMMANDER
UNITED STATES PACIFIC FLEET
250 MAKALAPA DRIVE
PEARL HARBOR, HAWAII 96860-3131

IN REPLY REFER TO:

COMPACFLTINST 5200.9
N01KM
12 Mar 09

COMPACFLT INSTRUCTION 5200.9

Subj: U.S. PACIFIC FLEET KNOWLEDGE MANAGEMENT STRATEGY

Ref: (a) Department of the Navy Knowledge Management Strategy
(b) Navy Tactics, Techniques and Procedures (NTTP) 3-32.1
(c) PACFLT Knowledge and Information Management Plan

1. Purpose. To establish the Knowledge Management (KM) strategy for the Commander, U.S. Pacific Fleet and its supporting operational commands for advancing and sustaining a successful and aligned KM program throughout the Pacific Fleet.

2. Background. Reference (a) defines KM as "the integration of people and processes, enabled by technology, to facilitate the exchange of operationally relevant information and expertise to increase organizational performance." KM benefits the warfighter by codifying and implementing principles and strategies that leverage information, improve processes, and break stovepipes that impede sharing. COMPACFLT supports the Navy's KM Strategy and will maintain alignment with that strategy. This instruction provides more focused direction for how KM concepts will support the Commander's objectives, including Maritime Operations Center (MOC) alignment at the echelon II and III levels, process improvements for the warfighter, and improved command and control (C2) capabilities for operational commanders.

3. Vision. A credibly led, combat-ready, and surge-ready Fleet that actively and systematically captures, shares, and leverages knowledge in ways that measurably improve productivity and operational performance.

4. Responsibilities. PACFLT KM leadership specified below shall execute the following strategy for supporting and implementing COMPACFLT's KM vision.

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a. Numbered Fleet and Group Commanders shall designate KM positions per reference (b) as Knowledge Management Officers (KMOs) (O-4 and above and/or civilian equivalents) with responsibility to execute PACFLT's KM strategy. COMPACFLT Fleet Chief Knowledge Officer (CKO), Fleet KMO, and Knowledge Management Advisors (KMA) shall provide guidance and support to KM personnel throughout the area of responsibility (AOR).

b. PACFLT KM leadership shall establish KM programs consistent with references (a) through (c) to assess and improve knowledge and information flows PACFLT-wide. KMOs and KMAs will work to expand fleet-wide awareness of KM concepts and assist administrators and warfighters with evaluating and improving their processes by developing and promulgating business rules for those processes.

c. The Fleet KMO shall establish a PACFLT Knowledge and Information Management Working Group (KIMWG) (Web-based) whose membership includes all PACFLT KMOs and Information Management Officers (IMO). The PACFLT KIMWG will discuss PACFLT and Navy-wide KM and IM issues, and collaborate with other Navy KIMWGs to develop and update reference (c) and other supporting documentation for the Fleet.

d. KMOs shall biannually assess the effect of KM concepts on overall mission accomplishment and provide their findings as "lessons learned" via the PACFLT KIMWG. Assessment guidelines are provided in reference (c).

e. All Headquarters, Numbered Fleet, and Group Commander KM personnel shall attend the Afloat Knowledge Manager Course (AKMC) (4-day course) offered by Tactical Training Group Pacific.

f. The Fleet CKO and KMOs shall interface with the Fleet CIO and IMOs via the KIMWG to ensure that administrative and operational needs, as well as the desire to standardize tool sets where appropriate, are considered in the acquisition of KM systems.

g. The Fleet CKO and KMO shall develop a plan for expanding this strategy to include TYCOMs and other subordinate commands.

5. Focus Areas. PACFLT KM leadership shall use reference (c) focus areas as a guide in executing the PACFLT Commander's vision for KM.

6. Conclusion. COMPACFLT strongly supports the use of KM strategies, principles, and methodologies as an effective approach to improving processes for administrators and warfighters throughout the Fleet.

7. Point of Contact. The primary point of contact for this effort is the Fleet KMO at (808) 474-6933.



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