

AP8. APPENDIX 8

TIME-DEFINITE DELIVERY STANDARDS

AP8.1. GENERAL

AP8.1.1. The Time-Definite Delivery (TDD) standards presented in this Appendix constitute the maximum amount of time that should elapse during any given pipeline segment for items that are in stock or for items that are processed as part of planned direct-vendor deliveries. They represent 85 percent of the aggregate times that the wholesale supply system is capable of delivering required materiel to its customers.

AP8.1.1.1. The DoD Components may adopt more stringent time standards for pipeline segments they control and should ensure that their customer wait time and logistics response time goals consider TDD standards. The DoD Components shall submit changes to the standards in this Appendix to the DUSD(L&MR).

AP8.1.1.2. During demand and supply planning, the materiel managers should develop, with distribution and transportation managers, TDD standards tailored to meet specific performance requirements of the customer, as documented in a performance-based agreement. Accordingly, the TDD standards in this Appendix are provided as starting points for performance-based agreement negotiations and shall only be used in the absence of specific TDD agreements with customers.

AP8.1.2. Three distinct categories of TDD standards are provided, which correspond to the three processing responses that customers may request from the wholesale supply system on their requisitions.

AP8.1.3. The standards are given in calendar days with .5 meaning one-half day.

AP8.1.4. The standards are listed by pipeline segment and geographic area (of the activity originating the order) for a designated transportation priority. Any activity outside the Continental United States (CONUS) is in an overseas area.

AP8.1.4.1. A container consolidation point (CCP) either consolidates shipments on an air pallet or containerizes shipments in a SEAVAN for transportation to overseas areas.

AP8.1.4.2. The time standard for storage site to CCP (i.e., segment D) only applies to a shipment whose final destination is outside of the CONUS (OCONUS). It is the elapsed time from release of the shipment by the storage activity to arrival at one of the two designated CONUS CCPs.

AP8.1.4.3. The time standard for CONUS intransit time (i.e., segment F) is one of the following:

AP8.1.4.3.1. For a CONUS shipment, the time from release of the shipment by the storage site (or military base) to the carrier until receipt by a CONUS consignee.

AP8.1.4.3.2. For an OCONUS shipment that is processed by one of the two designated CONUS CCPs, the elapsed time from release by the CCP to receipt by the POE.

AP8.1.4.3.3. For an OCONUS shipment that is not processed by one of the two designated CONUS CCPs, elapsed time from release by the storage activity to receipt by the POE.

AP8.1.4.4. The time standard for POE (i.e., segment G) includes port hold time to account for time cargo awaits lift.

AP8.2. AREAS

Areas are defined as CONUS, airlift and/or sealift areas (Areas A through D), and express service (listed as EXP).

AP8.2.1. Airlift areas are, as follows:

AP8.2.1.1. Area A. To locations in the vicinity of Alaska (Elmendorf AFB); Hawaii (Hickam AFB); North Atlantic (Thule AB, Greenland, and NAVSTA Keflavik, Iceland); Caribbean (NAS Guantanamo Bay, Cuba, and NAVSTA Roosevelt Roads, and Puerto Rico).

AP8.2.1.2. Area B. To locations in the vicinity of United Kingdom (RAF Mildenhall, England) and Northern Europe (Ramstein AB, Germany, and Lajes AB, Portugal (Azores)).

AP8.2.1.3. Area C. To locations in the vicinity of Japan (Yokota AB and Kadena AB (Okinawa)); Korea (Osan AB); Guam (Andersen AFB); and Western Mediterranean (Spain (NAVSTA Rota), Italy (Aviano AB, NAS Sigonella, Olbia, and Naples)).

AP8.2.1.4. Area D. Hard lift areas -- all other destinations not listed as determined by the U.S. Transportation Command; e.g., low-use Alaska (Eielson AFB, Adak, Eareckson AS, and Galena); low-use Japan (Itazuke, MCAS Iwakuni, Misawa AB); low-use Korea (Kunsan AB and Kimhae); Indian Ocean (Diego Garcia); New Zealand (Christchurch); Singapore (Paya Lebar); Greece (Souda Bay); Turkey (Incirlik AB); Southwest Asia (Saudi Arabia (Dharan and Riyadh), Kuwait, Bahrain, Oman (Fujairah)); and Israel (Tel Aviv). The time standards for port of debarkation (POD) for Area D are lower than the other areas.

AP8.2.1.5. EXP. Commercial door-to-door air service is only for OCONUS shipments that are transportation priority 1 or 2. It is an alternative service to be used when established Air Mobility Command channel service is not adequate. The intransit-to-theater standard for commercial door-to-door air service (i.e., segment H) encompasses the total time for contract transportation rather than individual nodes.

AP8.2.1.5.1. A required delivery date (RDD) equal to "999" indicates an expedited handling requirement for Non-Mission-Capable-Supply (NMCS) overseas customers or CONUS customers deploying within 30 days. This RDD applies to requisitions with priority designators 01 through 03 and is reserved for U.S. Forces.

AP8.2.1.5.2. Subparagraphs AP8.4.1.3., AP8.4.1.4., and AP8.4.1.5., below, describe the assignment of an RDD of 777, N__, or E__, respectively. These RDDs apply to requisitions with priority designators 01 through 08.

AP8.2.1.6. Deployed Navy afloat units shall be measured against time standards in areas A through D based on their current area of operation. Afloat units operating from CONUS ports shall be measured against time standards in area A.

AP8.2.2. Sealift areas are, as follows:

AP8.2.2.1. Area A. Alaska (Anchorage, Fairbanks), Hawaii, Puerto Rico, and NAVSTA Guantanamo Bay, Cuba.

AP8.2.2.2. Area B. United Kingdom, Belgium, the Netherlands, Luxembourg, Germany, Central America, Johnston Island, Spain, Italy, Greece, Turkey, Israel, Egypt, Iceland, and the Azores.

AP8.2.2.3. Area C. Japan (including Okinawa), Korea, Guam, and Kwajalein Island.

AP8.2.2.4. Area D. Australia, New Zealand, Southwest Asia, Seychelles, China, the Philippines, India, Pakistan, Diego Garcia, Thailand, Malaysia, Singapore, Saipan, East Africa, and West Africa.

AP8.2.2.5. Hard Lift Areas. For areas not in subparagraphs AP8.2.2.1. through AP8.2.2.4., above, Sealift Area D maximum segment times should be used. Greenland, Ascension Island, and West Alaska have either no scheduled service from CONUS, infrequent service, or seasonal service.

AP8.3. TDD STANDARDS FOR CATEGORY 1 REQUISITIONS

AP8.3.1. Category 1 applies to requisitions with priority designators 01 through 03 and with or without RDDs, except when the RDD starts with an "X" or an "S". A starting "X" or "S" in the RDD indicates that the materiel is required a number of months in the future.

AP8.3.2. The time standards in Table AP8.T1. apply for category 1:

Table AP8.T1. Time-Definite Delivery Standards for Category 1 Requisitions

PIPELINE SEGMENT	CONUS	AREA				EXP
		A	B	C	D	
A. Requisition Submission Time	.5	.5	.5	.5	.5	.5
B. ICP Processing Time	.5	.5	.5	.5	.5	.5
C. Storage Site (or Base) Processing, Packaging and Transportation Hold Time	1	1	1	1	1	1
D. Storage Site to CCP Transportation Time	N/A	1	1	1	1	N/A
E. CCP Processing Time	N/A	.5	.5	.5	1	N/A
F. CONUS In-Transit Time	1.5	1	1	1	1	N/A
G. POE Processing and Hold Time	N/A	3	3	3	3	N/A
H. In-transit to Theater Time	N/A	1	1	1	2.5	3
I. POD Processing Time	N/A	2	2	2	2	N/A
J. In-Transit, Within-Theater time	N/A	1	1	1	1	1
K. Receipt Take-Up Time	.5	.5	.5	.5	.5	.5
Total Order-to-Receipt Time	4	12	12	12	14	6.5

AP8.4. TIME STANDARDS FOR CATEGORY 2 REQUISITIONS

AP8.4.1. Category 2 applies to requisitions with priority designators 04 through 15 and the following RDDs:

AP8.4.1.1. 444. An RDD equal to "444" indicates handling service for customers collocated with the storage activity or for locally negotiated arrangements.

AP8.4.1.2. 555. An RDD equal to "555" indicates exception to mass requisition cancellation, expedited handling required.

AP8.4.1.3. 777. An RDD equal to "777" indicates expedited handling required for reasons other than indicated for 444 or 555.

AP8.4.1.4. N. An RDD equal to "N_" (where "_" is any alphanumeric character or blank) indicates expedited handling due to NMCS requirement CONUS customer.

AP8.4.1.5. E. An RDD equal to "N_" (where "_" is any alphanumeric character or blank) indicates expedited handling due to anticipated NMCS requirement CONUS customer.

AP8.4.1.6. Specific Julian Date Less Than 8 Days For CONUS Customers or 21 Days For OCONUS Customers. An RDD equal to a Julian date that is less than or equal to 8 or 21 days (depending on if the customer is CONUS or OCONUS, respectively) of the Julian date the requisition or associated shipment is being processed indicates handling to meet that date of delivery.

AP8.4.2. The time standards in Table AP8.T2. apply for category 2:

Table AP8.T2. Time-Definite Delivery Standards for Category 2 Requisitions

PIPELINE SEGMENT	CONUS	AREA				EXP
		A	B	C	D	
A. Requisition Submission Time	.5	.5	.5	.5	.5	.5
B. ICP Processing Time	.5	.5	.5	.5	.5	.5
C. Storage Site (or Base) Processing, Packaging and Transportation Hold Time	1	1	1	1	1	1
D. Storage Site to CCP Transportation Time	N/A	3	3	3	3	N/A
E. CCP Processing Time	N/A	1	1	1	1	N/A
F. CONUS In-Transit Time	4	2.5	2.5	2.5	2.5	N/A
G. POE Processing and Hold Time	N/A	3.5	3.5	3.5	4	N/A
H. In-transit to Theater Time	N/A	1	1	1	2.5	3
I. POD Processing Time	N/A	2	2	2	2	N/A
J. In-Transit, Within-Theater time	N/A	1	1	1	1	1
K. Receipt Take-Up Time	1	1	1	1	1	.5
Total Order-to-Receipt Time	7	17	17	17	19	6.5

AP8.5. TIME STANDARDS FOR CATEGORY 3 REQUISITIONS

AP8.5.1. Category 3 applies to requisitions with priority designators and RDDS indicating routine handling. Those priority designators are 04 through 15, and those RDDs are Julian dates that are blank or greater than 8 or 21 days (depending on if the customer is CONUS or OCONUS, respectively) from Julian dates when the requisition and associated shipment(s) are being processed.

AP8.5.2. The time standards in Table AP8.T3. apply for category 3:

Table AP8.T3. Time-Definite Delivery Standards for Category 3 Requisitions

PIPELINE SEGMENT	CONUS	AREA			
		A	B	C	D
A. Requisition Submission Time	1	1	1	1	1
B. ICP Processing Time	1	1	1	1	1
C. Storage Site (or Base) Processing, Packaging and Transportation Hold Time	3	3	3	3	3
D. Storage Site to CCP Transportation Time	N/A	6	6	6	6
E. CCP Processing Time	N/A	4	4	4	10
F. CONUS In-Transit Time	7	5	5	5	5
G. POE Processing and Hold Time	N/A	5	5	5	10
H. In-transit to Theater Time	N/A	4	9	18	27
I. POD Processing Time	N/A	3	3	3	3
J. In-Transit, Within-Theater time	N/A	3	3	3	3
K. Receipt Take-Up Time	2	2	2	2	2
Total Order-to-Receipt Time	14	37	42	51	71