

Questions received 7/27/2016

1. Is NAVFAC interested in a Web-based Software as a Service (SaaS) eCMS solution that is hosted by the offeror at a FedRAMP certified data center?

GOVERNMENT RESPONSE: No, the government is not looking for a SaaS solution

2. If a solution that is hosted by the offeror at a FedRAMP certified data center is acceptable, will NAVFAC make an exception to the following requirement as this requirement would not apply to this type of SaaS solution. Or, an alternate requirement for a SaaS solution might be "installation of the software in hosted environment".

GOVERNMENT RESPONSE: N/A based on answer 1 above.

7. Deliverables

Within fourteen (14) calendar days after contract award, provide a fully functional end-product of the software in electronic format via either Compact Disk (CD), Digital Video Disk (DVD), Hard Drive, or electronic. Delivery must include download, configuration, and activation instructions (include any necessary activation codes).

Include in the packing list with the shipment, the following: complete delivery address, Contract number, Delivery Order number, Purchase Order number and Contract Line Item Number(s) (CLINs) contained in the shipment.

3. Will NAVFAC please consider extending the Offer Due Date by one or two weeks?

GOVERNMENT RESPONSE: No, proposal due date will not be extended.

Questions received 7/29/2016

1. Does NAVFAC currently have an IT service ticket tracking system, resources, and an escalation plan for end user support? If so, what tier of the escalation process is the selected vendor expected to support?

GOVERNMENT RESPONSE: Yes. The vendor is expect to provide software support services (technical/break-fix) as described in 8.1c1

2. Requirement 8.1a6 references a "Government corporate data source". Please describe this data source. (i.e. human vs system, automated upload vs manual, etc).

GOVERNMENT RESPONSE: For requirement 8.1.a.6, the data source will be both human entry (i.e. manual) and batch data upload (i.e. automated).

3. Is NAVFAC seeking a self-hosted web-based solution or a cloud hosted solution?

GOVERNMENT RESPONSE: The Government requires a self-hosted web-based solution.

4. Would it be correct to assume that NAVFAC would require a training environment in addition to the pre-deployment and production environments specified?

GOVERNMENT RESPONSE: No. NAVFAC does not require the vendor to provide any environment. However, NAVFAC may deploy training environment in its self-hosted strategy.

5. Regarding reports, is it expected that the reporting capabilities include being able create and print standard NAVFAC forms for such items as Safety Inspections, Activity Hazard Analysis, Contract Modifications, Contract Schedule of Prices?

GOVERNMENT RESPONSE: No

6. Does NAVFAC intend to purchase the licenses for external, non-NAVFAC users (General Contractor, subcontractors, design firms, etc.) or would NAVFAC prefer to have those organizations purchase their own licenses as needed directly from the selected vendor?

GOVERNMENTRESPONSE: Yes, NAVFAC intends to purchase the licenses for external, non-NAVFAC users (General Contractor, subcontractors, design firms, etc. The estimated quantities are provided in the solicitation.

7. What program does NAVFAC use for scheduling?

GOVERNMENT RESPONSE: NAVFAC user Primavera P6 and Microsoft Projects. Scheduling requirements are found in UFGS-01 32 16.00 20 (February 2015) and UFGS-01 32 17.00 20 (February 2015).

8. Please provide more detail around NAVFAC's requirements for forecasting.

GOVERNMENT RESPONSE: The requirement is for advanced reporting tools. Forecasting is an example. Forecasting is the process of making predictions of the future based on past and present data and analysis of trends. The vendor shall describe the ability to provide advanced reporting tools, such as forecasting, to meet this requirement.

9. Please provide more detail around NAVFAC's requirements for Contractor General Ledger Accounting.

GOVERNMENTRESPONSE: Change "Contractor general ledger/accounting" to read "Contractor project-related expenses and certified payrolls."

10. Please provide more detail around NAVFAC's requirements for Resource Planning.

GOVERNMENT RESPONSE:

Under 8.1.a.1, "resource planning" is an example of document that will be managed by the software.

Under 8.1.b.4, the requirements for "resource planning" are listed.

11. What program does NAVFAC use for accounting?

GOVERNMENT RESPONSE: Not applicable. Integration requirements are addressed in 8.1.a.6.

12. Are there any integration requirements with existing NAVFAC systems?

GOVERNMENT RESPONSE: The requirement is stated in 8.1.a.6.

13. How does NAVFAC intend to implement and configure the selected system?

GOVERNMENT RESPONSE: The requirements are stated in 8.1.c.4, 6, 7, 8, and 10.

14. How is training to be handled?

GOVERNMENT RESPONSE: The requirements are stated in 8.1.c.10 and 11.

15. Should professional services for implementation, customization, configuration and training be included in our response or has NAVFAC already selected a vendor to provide these services?

GOVERNMENT RESPONSE: No. The requirements are stated in 8.1.c.4, 6, 7, 8, and 10.

16. In reference to 8.1c1, The Vendor shall provide SLA for service, maintenance, and guidance for one base year with four option years (for a total of five years). What is meant by guidance and what types of tasks are anticipated?

GOVERNMENT RESPONSE: The SLA is the support that is commercially offered by the software vendor. Guidance is in reference to resolution of issues. The requirement is performance based (not task specific) as stated in 8.1.c.2 and 3. The vendor shall provide a detailed description of what is included in their Premier Gold or equivalent SLA.