

JUSTIFICATION FOR OTHER THAN FULL AND OPEN COMPETITION

Upon the basis of the following justification, I as Contracting Officer hereby approve use of the other than Full and Open competition for the proposed contractual action pursuant to the authority of 10 USC 2304(c)(1), only one responsible source and no other supplier or servicing activity will satisfy agency requirements, as implemented by FAR 6.302-1.

1. Contracting Activity

Naval Postgraduate School
Department of Contracting and Logistics
1 University Circle
Monterey, CA 93943

2. Description of the Action Being Approved

This justification covers the procurement of support for 11,000 users of the AsahiNet International (ANI) SAKAI Collaborative Learning Environment (CLE) at the Naval Postgraduate School (NPS), CLE Support for 500 users of the Leader Developer and Education for Sustained Peace (LDESP) program at NPS. Support for SCORM and minor customizations to the LDESP instance of Sakai are also required. This request is for a one year period of support. This justification for other than full and open competition will be posted at the Government wide Point of Entry.

Sakai CLE is the enterprise solution for the delivery of online asynchronous learning content for NPS resident courses, NPS distance learning courses, and the learning content delivered on behalf of strategic partners by NPS, including the Foreign Area Officer Program, the Defense Language Institute, and the Naval Environment Training Command San Diego.

3. Description of Supplies/Services

The NPS requires a U Support Plan for 11,000 users. The U Support Plan offered by SAKAI includes the following:

- Installation
- Functional Usage
- Configuration
- Troubleshooting
- IP assurance
- Bug fixes
- Multi-server & load balanced configurations
- Authentication system integration
- Information System integration
- Support for current major release and one release prior

In addition, the U Support Plan includes the following:

- Hosted clients are given unlimited 24/7 support on Urgent/system down issues
- Client may submit up to 100 support tickets per year.
- Tickets will be addressed three at a time. When a ticket is marked as complete work will begin on the next ticket in the queue
- Clients may prioritize their tickets to determine the order in which they are addressed

- Timing of commencement of work on Support Requests based on criteria detailed in Schedule II
- All Support Requests will be submitted via ANI's Support Portal.
- Client may designate five (5) Designated Client Contacts who may submit
- Support Requests. Client may change this Designated Client Contact as provided on Schedule III.
- The U plan includes ten 'double-up' options, each of which allows an additional ticket to be addressed simultaneously.

The LDESP program runs a separate instance of ANI Sakai CLE and requires a U Support plan for 500 users.

In addition to the support plan, LDESP requires minor updates and customizations to optimize the CLE, including establishment of user types, changing the LDESP URL, creating an independent login option and self registration form, and design and testing of the public gateway page.

Annual SCORM support is also required. SCORM is a set of technical standards for e-learning software products ensuring that all e-learning content and Learning Management Systems can work with each other. By having the SCORM engine installed on NPS's LMS, it will enable NPS to partner with other DoD entities and host their SCORM content allowing them to easily and effectively deliver web-based training to their constituents.

4. Statutory Authority Permitting Sole Source

FAR 6.302 -- Circumstances Permitting Other Than Full and Open Competition.

6.302-1 -- Only One Responsible Source and No Other Supplies or Services Will Satisfy Agency Requirements.

5. Rational Justifying Use of Cited Statutory Authority

NPS currently operates in an AsahiNet International (ANI) SAKAI Collaborative Learning Environment. AsahiNet International Sakai, due to their familiarity with the NPS Sakai instances, is the only vendor that can efficiently ensure compatibility with NPS systems, manage configurations, understand user roles, business roles, academic roles and associated security measures applied to NPS Sakai instances. It would be cost prohibitive and lead to unacceptable delays in customer support to bring a new contractor up to speed on the various issues stated above. Continued support from AniSakai is required. In addition, having a third party modify ANI's version of the software may lead to sever bugs and incompatibility issues that could lead to unacceptable down time. The CLE is a critical platform for NPS students and faculty.

6. Description of Efforts Made to Solicit Offers from as Many Offerors as Practicable

No efforts were made to solicit offers.

7. Determination of Fair and Reasonable Cost

Costs will be determined fair and reasonable at time of award by the Contracting Officer and based on previous contracts and similar contracting efforts.

8. Market Research

NPS currently utilizes ANI's version of Sakai, which is a modified version of the open-source version of Sakai. Unicon and Longsight provide similar services and their own modified versions of Sakai. Technical issues and additional implementation costs would be incurred if a Unicon or Longsight instance were implemented, or if support was provided from a third party, due to their unfamiliarity with any changes made in the ANI version of Sakai being used at NPS. ANI mentioned it typically refers Unicon/Longsight customers back to Unicon/Longsight, and Unicon/Longsight , refers ANI customers back to ANI for technical support to ensure seamless compatibility.

9. Other Facts Supporting Use of Other Than Full and Open Competition

N/A

10. Actions to Remove Barriers to Future Competition

Proprietary code exists in the ANI Sakai instance implemented at NPS. It is likely that barriers to competition will exist unless NPS switches CLE platforms. As technology evolves, NPS assesses Information Technology integration with academics. At this time, the most efficient, both in cost and maintenance, is renewal of technical support from ANI Sakai.

CERTIFICATIONS AND APPROVAL

TECHNICAL/REQUIREMENTS CERTIFICATION

I certify that the facts and representations under my cognizance which are included in this Justification and its supporting acquisition planning documents, except as noted herein, are complete and accurate to the best of my knowledge and belief.

Technical and Requirement Cognizance:



CONTRACTING OFFICER CERTIFICATION

To the extent that the LSJ value is between \$2,500 and \$150K for services and between \$3K and \$150K for products, the Contracting Officer's signature below also represents approval of the J&A/LSJ.

I certify that this Justification is accurate and complete to the best of my knowledge and belief.

