

Question No.	Date Received	REFERENCE			QUESTION	GOVERNMENT RESPONSE	Amend No.
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1	10/30/2015				<p>USG RFP CBA/WD published files:Fact: CBA expired 30 September 2015 Fact: DOL does not have the present CBA posted to the DOL site for review or to authenticate its existence Fact: DOL and the FAR HAVE STATED but not confirm in writing that the CBA should be used to price all years of the proposal Fact: Both Federal Labor and Contract Attorneys have spoken with the DOL and no clear answer as to what must be bid for the Base and Options is being provided by USG representatives for those Agencies specific to FAR LAW or Regulation.</p> <p>Request: Please advise ALL interested parties for the purpose of evaluation of proposal cost volume and approach if the Navy would like the Expired CBA used to cost this project for the purpose of evaluation of ALL bids received TO ENSURE AN HONEST AND EQUITABLE BID AMONG ALL BIDDING COMPANIES. Ensure it is understood that the actual cost may fluctuate and equitable adjustment will likely have to be pursued after an award to ensure that compliance with DOL law and regulations specific to labor law are complied with both within the DOL and within the Navy Policy Guides on Acquisition(s)/Awards.</p>	<p>The Collective Bargaining Agreement (CBA) has been removed from the solicitation. See Amendment 0001. Wage determination 05-2473 (Rev.-18) is in effect for this solicitation.</p> <p>If the incumbent contractor enters into a new collective bargaining agreement during the period of the incumbent's performance on the current contract, the new CBA will be provided via amendment.</p>	0001

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					Without this clarification to ALL interested parties the Navy will likely receive a MIX of cost models where some use the CBA and others only use the SCA WD to cost the project and this will leave the evaluation team with a very unbalanced cost for evaluation since the Agency(s) that govern this action are also unsure how this should be enacted with the present condition of the CBA being in review and expired.		
2	11/2/2015				Can the Government proved the square foot area (OE 104) for contractor storage for material used to support this contract in the hospital building?	Approximately 1,200 square feet (two spaces approximately 20 x 15 and 30 x 30).	0001
3	11/2/2015				Are there storage racks in this space OE 104? If there are, are the racks provided by the Government?	Yes, there are storage racks.	0001
4	11/2/2015				How many office spaces and cubicles are there in the hospital that the contractor will be responsible to clean?	See attachment J-1503010-07 for square footage.	0001
5	11/2/2015				Is the surgical space in the hospital included in the area that the contract will be responsible to clean?	No. The Operating Room behind the red door is off limits.	0001

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6	11/2/2015	10/68 & 15/68	Section B and F	B.5 and F.3	Government states that, "There is not a separately priced CLIN for Phase-In and Phase-out" in section B.5. Then under section F.3 it is states, "The Government intends to make award by 1 March 2016 to allow the successful offeror 30 days to mobilize and transition into place. Phase-in of 1 March 2016 is not included in the documented Period of Performance. How does the government want the contractor to price phase-in costs with no specified CLIN established and phase-in not being included in the projected PoP?"	Costs associated with Annex 0200000 (Management and Administration) which includes Phase-in and Phase-out periods should be spread to Spec Item 3 for FFP/IQ Indirect costs.	0001
7	11/2/2015	9/68 and 68/68	Section B	CLINS 13 and 14	FAR 17.206(b) the Government will evaluate offers for award purposes by adding the total price for all options to total price for the basic requirement. Will the government be including CLINs 0013 and 0014; which will not be included in the term of the contract, in the total price for evaluation?	As stated in Section M.2, 2(a)(b), Total price consists of the basic requirements and all option items (see Section B). This includes CLINs 0013 and 0014, the FAR 52.217-8 option.	0001
8	11/2/2015	10/43	Section C	2.4.1	The Contractor shall provide and maintain, at its expense, the necessary service lines from the existing Government outlets to the work site. Provide and maintain backflow prevention devices on connections to domestic water lines and electrical transformer provisions on connections to electric lines. Is maintenance work part of this custodial contract?	No. Section C -0200000, Spec Item 2.4.1 has been revised, see Amendment 0001.	0001

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9	11/2/2015	13/43	Section C	2.6.8	The Contractor shall maintain the integrity and performance of existing energy saving, water conservation or other sustainability design features of systems and equipment in the performance of repair and replacement work. Except where otherwise specified, replacement components shall be of the same model/style or equivalent as the component being replaced. Is maintenance work part of this custodial contract?	No. Section C -0200000, Spec Item 2.6.8 has been deleted, see Amendment 0001.	0001
10	11/2/2015	13/43	Section C	2.7.1	Key Personnel - Can the SSHO be the on-site supervisor?	No. In accordance with EM 385-1-1, the SSHO should be an employee other than the supervisor. Reference Section C-020000, Spec Item 2.7.1.3.	0001
11	11/2/2015	17/43	Section C	2.8.7	Are security clearances required for performance of this work?	No. However, housekeepers are required to be able to obtain and maintain a favorable National Agency Check with Written Inquiries (NACI). Supervisors and management are required to be able to obtain and maintain a National Agency Check with Local Agency Checks and Credit Checks (NACLCL).	0003

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12	11/2/2015	17/43	Section C	2.8.8	<p>The Contractor shall request from the Government for access to the E-QIP Direct program for the Contractor employees to complete the SF-85 form on line for an NACI.</p> <p>Will the Government please clarify that the Government is responsible for submitting e-QIPs in the Government system, and not the Contractor Industrial Security Team?</p>	The incumbent contractor shall furnish the Contracting Officer a certified list of the names and anniversary dates of employment of all service employees on the current contract. Any new hires by the new company will be responsible for having their proposed new hire contact the NH Beaufort Personnel Security Manager to initiate an E-QIP application. Once the application is initiated in E-QIP, it is the responsibility of the individual to complete the requested information in the application for submission for a security clearance.	0001
13	11/2/2015	24/43	Section C	2.10.2.1	Is there a Government-provided vehicle to delivery refrigerant to DLA Richmond?	This is not applicable to this contract. See Amendment 0001 for revised Section C-1503010, Spec Item 2.10.2.1.	0001
14	11/2/2015	24/43	Section C	2.10.2.1 and 1.1	<p>PWS 2.10.2.1 indicates Contractor responsibility for Refrigerant Leak Repairs. PWS 1.1 indicates Custodial services do not include any repair work.</p> <p>Please clarify</p>	This is not applicable to this contract. See Amendment 0001 for revised Section C-1503010, Spec Item 2.10.2.1.	0001
15	11/2/2015	34/43	Section C	3.1.1.2	<p>1. In Section C, paragraph 3.1.1.2 is Low Area Cleaning , but in all of the J attachments 3.1.1.2 is Emptying Recycling Containers. As a result everything else in section 3.1.1.x is off by a number.</p> <p>Could the Government please confirm Emptying Recycling Containers is not part of the bid requirements and adjust the J Attachments accordingly so they match Section C?</p>	Emptying Recycling Containers is not a requirement. Section J has been updated. See Amendment 0001.	0001

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16	11/2/2015	35/43	Section C	3.1.1.6	<p>Exterior Window cleaning The PWS states that storm windows should be cleaned on both sides.</p> <p>Can the Government please indicate where storm windows are located and the quantity to be cleaned? How many of the windows have screens?</p> <p>Would the Government please provide a count of the windows at the Naval Hospital Floors two and above so contractors may more accurately estimate costs for high window cleaning. Are there tie downs on the roof of the hospital so windows may be cleaned by window washers secured to the roof and lowered on Boson's Chairs?</p>	<p>The only requirement for glass cleaning is at the entrance doors and the glass side panels to said entrance doors. No windows within the facility are included. The reference to storm windows has been removed from Section C-1503010, Spec Item 3.1.1.6. See Amendment 0002.</p>	0002
17	11/2/2015	36/43	Section C	3.1.1.7	<p>During the site visit no Window Blinds specifically noted. Could the Government please provide a quantity and location of the blinds?</p>	<p>The Government does not have this information.</p>	0001
18	11/2/2015		Section C	3.1.1.7	<p>Are there any built-in safety or use features that could be used to perform the exterior window cleaning from the room (i.e. anchors) or will they have to be performed via a lift mechanism?</p>	<p>See response to Question 16.</p>	0002
19	11/2/2015		Section C	3.1.1.10	<p>Can the Government provide the surface area of interior glass that needs to be cleaned.</p>	<p>See response to Question 16.</p>	0002

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20	11/2/2015	38/43	Section C	3.1.2.5	<p>In this "Damp Mopping" section of the PWS, there is the statement that "Hospital, clinic, and galley floors are to be sanitized."</p> <p>How does sanitizing differ from cleaning? What is the designation in Attachment J-07 that designates sanitizing vice cleaning? There does not appear to be any distinguishing marks or notes that indicate which areas are to be sanitized.</p>	IAW Section C-1503010, Spec Item 3.1.2.5, hospital, clinic and galley floors are to be sanitized. Attachment J-1503010-07 designates the Activity (i.e. Naval Hospital, Gate House, Pass Office, Medical Clinic, etc.).	0001
21	11/2/2015	40/43	Section C	3.1.5	<p>In the solicitation, the building perimeter is defined as the area within five feet from the building outside wall and shall be extended to include associated porches, patios, sidewalks, and designated smoking areas as indicated on Maps and Locations shown in J-1503010-06. During the site visit, the perimeter was defined as 10 feet.</p> <p>Question: Will the Government please clarify the perimeter distance from the outside building wall?</p>	The distance defined should be 10 feet. There are no smoking areas as this is a NON-SMOKING campus. See Amendment 0001 for revised Section C-1503010, Spec Item 3.1.5.	0001
22	11/2/2015		Section C	3.1.5.2	<p>The PWS states: "The Contractor shall empty ash urns and refill or replace sand as necessary."</p> <p>Question: Are there ash urns at both locations? How many ash urns are at each location?</p>	N/A. This is a NON-Smoking Campus. See Amendment 0001 for revised Section C-1503010, Spec Item 3.1.5.2.	0001

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23	11/2/2015		Section J		J-0200000-04 refers to the NAVFAC Contractor Incident Report, and J-0200000-05 refers to the Installation Spill Control Plan. Could the Government please provide these files?	Yes. The Government will provide the NAVFAC Contractor Incident Report and Installation Spill Control Plan. See Amendment 0001.	0001
24	11/2/2015	67/68	M	2(b)(3)(i)c	The requirement is stated: c. Technical Approach for Safety: Describe the plan that the Offeror will implement to evaluate safety performance of potential subcontractors, as a part of the selection process for all levels of subcontractors. Also, describe any innovative methods that the Offeror will employ to ensure and monitor safe work practices at all subcontractor levels. The Safety Narrative shall be limited to two pages. Is this 2-page narrative concerning subcontractors only?	No. As stated in the Basis of Evaluation, "The Government will evaluate the narrative to determine the degree to which subcontractor safety performance will be considered in the selection of all levels of subcontractors on the upcoming project. The Government will also evaluate the narrative to determine the degree to which innovations are being proposed that may enhance safety on this procurement."	0001
25	11/2/2015	66/68	Section M	2(b)(2)(i)	The referenced citation states "Provide the completed Attachment JB1 FTE for the total effort to include the prime contractor and all subcontractors for the Base Period." The site identified on JP1 FTE is only NH Beaufort. Does the Government want a similar FTE breakdown for MCRD Parris Island?	Yes. The JB1 FTE provided should include both NH Beaufort and MCRD Parris Island. See Amendment 0001 for revised JB-1 Attachment.	0001
26	11/2/2015	66/68	Section M	2(b)(2)(ii)	Does the Government have a specific format in addition to that presented in JB1 they wish us to use to present this information?	The offeror shall submit a completed JB 1 FTE Attachment in the format provided. There is not a required format for the Basis of Estimate rationale.	0001

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27	11/2/2015	N/A	N/A	N/A	Subway Restaurant. Is the Contractor responsible for moving tables and chairs and cleaning floors in the Subway?	No, the contractor is not responsible for cleaning the floors in Subway. The contractor is responsible for moving chairs (and tables) to clean the floors in the galley area outside of the Subway proper area.	0001
28	11/2/2015	N/A	N/A	N/A	Auditorium Dressing Rooms. These areas were unavailable for viewing during the site visit for safety reasons. Is the Contractor responsible for cleaning Fitness Center dressing rooms or will they continue to present a safety issue?	Auditorium Dressing Rooms are NOT a requirement. However, yes there is a requirement to clean the Fitness Center locker rooms.	0001
29	11/2/2015	N/A	N/A	N/A	Auditorium. How often is the auditorium used on a monthly basis?	On an as needed basis; estimate once per week.	0001
30	11/2/2015	14/16	CBA	XXVII	The calculation of anticipated costs related to vacation time is directly related to and dependent upon increases due to seniority. Will the Government please provide a seniority list so contractors can minimize risk and reduce the cost to the Government.	The Government does not currently have this information. However, IAW FAR 52.222-41 (n) Seniority List, the incumbent shall furnish the Contracting Officer a certified list of the names and anniversary dates of employment of all service employees on the Contractor's or subcontractor's payroll during the last month of contract performance, no later than 10 days before contract completion. This list will be turned over to the successor Contractor at the commencement of the succeeding contract.	0001

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31	11/2/2015		File: N6945016R2122 _CBA		The title of the Collective Bargaining Agreement states that it is between, "Symtech Corporation Naval Hospital Beaufort, SC and International Union of Operating Engineers". Please validate that location for this CBA is correct for the work between Naval Hospital Beaufort, SC and MCRD Paris Island.	See response to Question 1.	0001
32	11/2/2015		File: N6945016R2122 _CBA		Article I Recognition of the CBA states, "All full-time and regular part-time Housekeeping Aids a/k/a Housekeeping Support Services employed by the Company on and designated by U.S. Navy contract N00244-11-D-035-J958 at the Beaufort Naval Hospital, and Parris Island Dental Clinic but excluding all other employees (subject to USDOL approval and Navy Reimbursement). Does the CBA apply to all employees under this contract?"	See response to Question 1.	0001
33	11/2/2015		Section J: GFE and CFE	2.4.1 & 2.5	Section 2.4.1 does not appear to apply to this solicitation. Will the government be providing a revised GFE list associated with cleaning supplies and restroom supplies? Section 2.5 implies that a GFE list will be provided. Or is this a "labor only" contract?	This is not a labor only contract. As stated in Section C, Spec Item 2.5, "Except for items identified as Government Furnished, the Contractor shall provide all equipment, materials, parts, supplies, components, and facilities to perform the requirements of this contract". The only Government-Furnished items are those listed in Section C, Spec Item 2.4.1	0001

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34	11/2/2015		Attachment J-1503010-03 and Attachment J-1503010-07		In Attachment J-03 the COL Standards are listed as COL3 and COL4 with Additional Measures. However, in Attachment J-07 the Area Type is listed as High Traffic or Administrative. Could the Government please clarify the COL Standards for the different Area Types? Or are the color coded values the ones to be used for all areas listed in Attachment J-07? In addition, in the Floor Care section of Attachment J-03 there are two levels of service highlighted. How should these levels be applied to the Types of Space in the CNIC Buildings?	There are different cleaning levels for different Area Types. The Custodial Inventory, J-1503010-07, identifies the Area Types. COL Standards refers to CNIC, as notated in J-1503010-03.	0001
35	11/2/2015		Attachment J-1503010-04 and Attachment J-1503010-07		In Attachment J-04 the Service Class is listed as Prestige or All Others by customer. For which buildings in Attachment J-07 does the Service Class in Attachment J-04 apply? Which customer occupies those buildings? Which areas are considered Prestige?	Attachment J-1503010-04 has been removed. See Amendment 0001.	0001
36	11/2/2015		Attachment J-1503010-05 and Attachment J-1503010-07	Column 7	In Attachment J-05 does the reference to Marine Corps Recruit Depot only apply to the Medical Clinic (670) and Dental Clinic (674) in Attachment-J07? What about the various Aid Stations and the Veterinarian Clinic? The Medical Clinics (598 and 707) are not listed under the Marine Corps Recruit Depot banner, so which level of service Attachment applies to those sites?	Attachment J-1503010-07 lists the Medical Clinic, Dental Clinic, Aid Stations and Veterinarian Clinic under the Marine Corps Recruit Hospital Depot. Facilities 598 and 707 are also included in the Marine Corps Recruit Depot.	0001

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37	11/2/2015		Attachment J-1503010-07	Column 9	For several entries "Add weekend and holiday shifts on 1st, 3rd & 5th floors" is listed but it is unclear what percentage of the various areas or facilities (toilets, sinks, etc.) are impacted by this additional support requirement. Could the Government please specify the area specifications for weekends and holidays?	First floor includes the Urgent Care Clinic, Pharmacy and Public Restrooms for weekends/holidays. Third floor is Radiology for Saturday only. Fifth floor is the Ward and service is to be provided in occupied patient rooms and public areas.	0001
38	11/2/2015		Attachment J-1503010-03 and Attachment J-1503010-04 and Attachment J-1503010-05		For some of the levels of service across the Section J Attachments the requirement level is S (per shift), but there is no guidance as to how many shifts support each building. Can the Government provide the number of shifts at each building or at a minimum the hours of operation so we can establish a preliminary work schedule and determine the number of shifts required.	This information will not be provided. This is a performance based contract. It is the Contractor's responsibility to ensure that the requirement is fulfilled per the standards and frequency.	0001
39	11/2/2015		Attachment J-1503010-07		During the site walk it was noted that the locker room contained a shower and a toilet. Is this "restroom" part of the total restroom list or is it in addition the totals provided in the first line of Building 1? Are there any additional showers in any of the building that were not shown as part of the site walk?	See Attachment J-1503010-07 for complete restroom inventory.	0001
40	11/2/2015		Attachment J-1503010-07		Is Building 13 (heating Plant) part of CNIC? If so, the customer column needs to be updated.	Yes. Correct, heating plant is CNIC. See Amendment 0001 for revised Attachment J-1503010-07.	0001

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41	11/2/2015		Attachment J-1503010-03 and Attachment J-1503010-07		Are there paper towel or soap dispensers in any of the break rooms (or any room)? Attachment J-07 does not indicate any except in the restrooms, but Note 5 in Attachment J-03 states there are some in the lunch/break room.	Attachment J-1503010-07 there are only two break rooms with paper towel/soap dispensers. Attachment J-03 refers to CNIC buildings and there is one paper towel dispenser in the CNIC breakroom.	0001
42	11/2/2015		Attachment J-1503010-03 and Attachment J-1503010-04 and Attachment J-1503010-05	3.1.5.2	All of the Output Level Standards give a service requirement for emptying outside trash can. Can the Government please provide at a minimum the number of outside trash containers and preferably a location for each.	The Contractor is not responsible for emptying outside trash cans. Spec Item 3.1.5.2 Emptying Perimeter Waste Containers has been deleted from Section C and Section J. See Amendment 0002.	0002
43	11/2/2015		Attachment J-1503010-03 and Attachment J-1503010-04 and Attachment J-1503010-05	3.1.5.1	For which buildings is outside debris removal required?	Outside debris removal is not required. Spec Item 3.1.5.1 Debris Removal has been deleted from Section C and Section J. See Amendment 0002.	0002
44	11/2/2015		General		Will the Government please confirm the current state of all areas covered in the contract are at an acceptable level of cleaning and will not require any additional or surge support to bring it up to the expected standards.	Yes. All areas covered in the contract are at an acceptable level of cleanliness not requiring surge support.	0001
45	11/2/2015				Will a seniority list be provided for the current custodial staff? If so, where will it be placed for access?	See response to Question 30.	0001

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46	11/2/2015				Will the sign in sheet for the site visit be provided? If so, where will it be placed for access.	Yes. The site visit sign in sheet is provided as an attachment with Amendment 0001.	0001
47	11/2/2015				Will Section J of the solicitation be provided in an excel sheet? If so where will it be placed for access?	The Section J Acquisition documents are posted as individual file names as indicated in the Section J Table of Contents. The Section J Exhibit Line Item Numbers (ELINs) are provided as an excel sheet under file name N6945016R2122ELINS.xls. The remaining Section J Technical documents are provided as a PDF document titled N6945016R2122SectionJ.pdf.	0001
48	11/2/2015				How many employees on the current maintenance staff are under the current CBA agreement?	See response to Question 1.	0001
49	11/2/2015				Will a copy of the most recent CBA be provided? If so, where can it be accessed?	See response to Question 1.	0001
50	11/2/2015				Will a list of the current employees vacation days, and benefits be provided? If so, where will it be placed for access?	No. The Service Contract Labor Standards wage determination lists the vacation and benefits requirements. See response to Question 30 regarding the seniority list.	0001
51	11/2/2015				What are the current contractors work hours? How many employees are working per shift?	See response to Question 38.	0001

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52	11/2/2015				What are the details of the employees ISSOP program? Can some additional details be provided for reference?	There is no longer ISSOP contract involvement. See Amendment 0001 for revised Section J-1503010-02 Attachment.	0001
53	11/2/2015				Are the facilities used by the Army National Guard and/or Army Reserves Components during their monthly training exercises?	No.	0001
54	11/2/2015				Can the Government provide an estimated building(s) occupancy on weekends and holidays, as compared to regular weekdays?	Urgent Care is open Weekends/Holidays with patient traffic. Same with Pharmacy. These are the only clinical areas with any amount of patient traffic on weekends/holidays.	0001